

# FRANCES HANCOCK

## Personal Background

Frances was born and bred in Auckland, one of seven children. She comes from a long line of strong Irish Catholic women who were passionate about justice, concerned for others, courageous and enjoyed good food and humour! Her partner, Gerard, is a Southlander and research fellow at Auckland University, and they have a five year old son, James.

## Professional Services

Co-research and write:

- Corporate reports
- Government briefs
- Project proposals
- Contract accountability reports
- Funding applications
- Organisational /HR documents
- Policy, Presentations, articles and books

Strategic planning /organisational strategies

Governance training and policy

Facilitation

Organisational review

Community development projects & training

Professional supervision

Consultation processes

Treaty-based policy and practice

## Working with individuals, organisations and communities to:

Generate ideas for strategic development  
Strengthen governance and management

Record organisational & community narratives  
Foster integrity, leadership and reflective practice

## Professional Biography – Frances Hancock

Frances is a writer with over 20 years experience in community and organisational development. In 2002, she took up consulting fulltime, working independently and with other colleagues on wide-ranging projects. She has since worked with over 30 organisations - all 'word of mouth' referrals. Frances co-facilitated the first stage of the community-owned and driven GI Visioning Project in Glen Innes, and enjoys ongoing connections with that vibrant community.

Frances has facilitated many strategic plans, organisational reviews, various training, policy development and consultation processes as well as supporting and mentoring managers of diverse organisations. She is particularly interested in working with organisations to develop long-term vision, creative strategy and hope-based practices that will ensure organisational viability and sustainability as well as earn the ownership and buy-in of key stakeholders (such as staff, governance groups, funders and other partners). Frances values highly the knowledge of the peoples she works alongside and she can turn her hand to crafting different kinds of documents.

Frances was formerly a senior policy advisor on the Treaty of Waitangi for Te Puni Kokiri, Ministry of Maori Development and the Mission Director for the Sisters of Mercy Auckland. Frances has worked with First Nations' communities in North America and contributed to Maori and Pacific initiatives in Auckland. Frances has a Bachelor of Social Work with First Class Honours from Massey University (Palmerston North) and a Masters degree from Harvard University (USA). She has co-authored three books, many reports and academic papers.

## Clients include ...

Christian Brothers  
Community Housing Aotearoa Inc  
Department of Internal Affairs  
Friends of the Whau  
GI Family Centre  
Ka Mau Te Wero  
Mana Wahine Taumatatanga Trust  
Man Alive  
Monte Cecilia Housing Trust  
Methodist Mission Northern  
Ruapotaka Marae  
UNITEC School of Community Studies

Sisters of Mercy Auckland  
St John of God Services  
St Matthew-in-the-City  
Te Puni Kokiri  
Te Ngakau Waiora Mercy Spirituality Centre  
Te Tairere Oranga SOMA Charities Ltd  
Te Ukaipo Mercy Initiatives for Rangatahi Ltd  
Te Waipuna Puawai Mercy Oasis Ltd  
Te Whanau o Hato Petera Trust  
The Tindall Foundation  
Waitakere Community Law Service  
West Auckland District Council of Social Services